



20 July 2023
sh:mg

Ian Royce
18 Stokes Street
Queenscliff VIC 3225
Via email: ianhroyce@gmail.com

Dear Ian Royce

PUBLIC QUESTION TAKEN ON NOTICE

I am writing in response to the public question that was taken on notice at the Ordinary Meeting of Council held on Wednesday 28 June 2023.

The public question reads as follows:

I live Queenscliffe and want to see it thrive. I am worried that council is wondering away from local issues. Everyday when I walk down Qcliffe streets incl hesse st I see animal excrement, foods and the like ground into paths and also dirty smelly bins...particularly in Hesse st. Why doesn't council wash these paths and Bins on a regular basis? Other councils do this often on a daily basis.

At the meeting, you sought further clarification regarding the maintenance and cleaning of paths. The CEO took the question on notice.

In response to the question, I provide the following advice:

Council currently requires it's contractor to undertake street sweeping, including footpaths in the man commercial zones and high profile parks within the Borough 5 days per week during peak periods and 3 days per week during off peak periods. During peak periods this is achieved with the use of a mechanical street sweeper twice per week in conjunction with manual sweeps 5 times per week. Council officers are currently auditing the compliance with these requirements and the effectiveness of this service level.

Residential streets with kerb and channel are serviced by street sweeper once per month. Footpath in residential or foreshore parkland areas are not serviced proactively under Council's current service levels. Cleaning of bin surrounds is done on a fortnightly basis.

Council's 2023-24 annual budget does not forecast an increase to this level of service.

Council welcomes feedback regarding the current levels of service and will continue to review them to determine what improvements we can make.

If it is determined the current practices are considered inadequate, Council will engage with the community regarding the costs of a higher level of service.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'MG', with a long, sweeping underline that extends to the right.

Martin Gill
Chief Executive Officer